

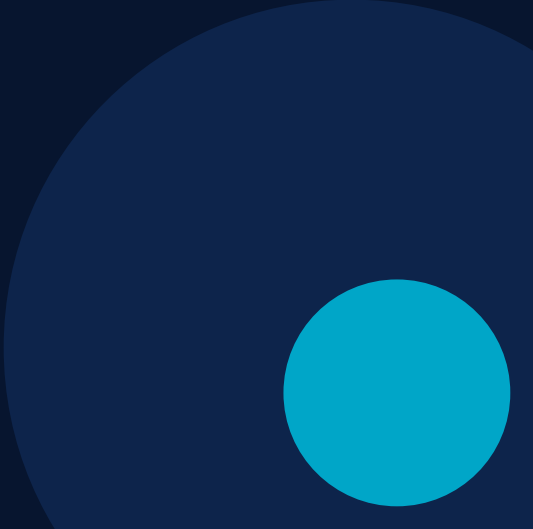
PALOH PRINT

Privacy Policy

Version 1.1

Last updated: 8 September 2026

How Paloh Print collects, uses, protects and retains personal data.



Privacy Policy

This policy describes how Paloh Print handles personal data in connection with accounts, quotations, orders, production, delivery, payment and customer support.

Malaysia privacy principles: Personal data processing should follow notice and choice, disclosure, security, retention, integrity, access and other applicable requirements.

1. Information We Collect

Paloh Print may collect information required to provide accounts, quotations, orders, production, delivery, invoicing and support.

- Name and contact details.
- Company, SSM, SST and tax information where applicable.
- Account, membership and wallet records.
- Order, artwork, delivery and support records.
- Payment status and transaction references.
- Technical usage information needed for security and service operation.

2. How Information Is Used

Information may be used for account administration, order processing, production, fulfilment, e-invoicing, customer support, fraud prevention, service improvement and legal compliance.

3. Notice and Choice

Paloh Print aims to explain the purposes of processing and any choices available when personal data is collected. Where consent is required, customers may be asked to provide it before the relevant processing occurs.

4. Disclosure and Service Providers

Information may be shared only as reasonably required with payment providers, delivery partners, hosting and storage providers, professional advisers, authorities, and other service providers supporting Paloh Print operations.

5. Payment Information

Online payments are handled through the available payment gateway or provider. Paloh Print may receive transaction references, status and reconciliation information rather than complete payment-card credentials.

6. Security

Paloh Print implements reasonable administrative, technical and organisational measures to protect personal data against unauthorised access, misuse, loss, alteration or disclosure. No system can be guaranteed completely secure.

7. Retention and Accuracy

Personal data is retained only as long as reasonably necessary for the stated purposes, operational records, disputes and legal obligations. Customers should keep account and contact details accurate and current.

8. Access and Correction

Subject to applicable requirements, customers may request access to personal data held about them or request correction of inaccurate information by contacting Paloh Print.

9. Cookies and Online Services

The website may use necessary cookies and similar technologies for login, security, preferences, analytics and service operation. Browser settings may allow users to manage some cookies, but disabling necessary cookies may affect functionality.

10. Marketing Preferences

Marketing communications may be sent subject to applicable law and customer preferences. Customers may use the available unsubscribe method or contact Paloh Print to update marketing preferences.

11. Contact

Privacy questions, access requests and correction requests should be sent through the official contact methods published by Paloh Print.

Policy administration

Paloh Print may update this policy when business processes, technology, service arrangements or legal requirements change. The version and last-updated date identify the currently issued document.

PALOH PRINT

Commercial printing and online ordering